

**Nova Southeastern University  
College of Osteopathic Medicine**

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<b>Policy:</b>	Accreditation Standards and Grievance Procedures
<b>COM Program/Degree:</b>	Osteopathic Medicine Program/D.O.
<b>Effective Date Issued:</b>	March 25, 2021
<b>Student Handbook Issue:</b>	2020-21 Academic Year

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The Accreditation Standards and Grievance Procedures policy has changed. The original policy, which can be found on page 103 of the 2020-2021 COM Student Handbook, is replaced with the following:

## **Accreditation Standards and Grievance Procedures**

A student complaint related to accreditation standards and procedures should be brought to the KPCOM Student Government Association (SGA) president who will address the complaint with the Office of Student Affairs. The initial complaint must be in writing, signed by the complainant, and must include sufficient information regarding the allegation as it relates to the accreditation standards or procedures, and include any documentation that could support the allegation. The assistant dean of student affairs will adjudicate the initial complaint within 10 business days of receipt of the complaint. If a satisfactory resolution cannot be reached through this process, the KPCOM SGA president will appeal in writing to the dean. The dean will adjudicate the complaint within 10 days of receipt of the complaint and will notify the KPCOM SGA president in writing. Records of each complaint along with the adjudication results will be maintained in the Office of the Dean according to the NSU Record Retention Policy.

If the student has followed the complete appeals process and is not satisfied with the resolution reached, the student may contact the American Osteopathic Association's Commission on Osteopathic College Accreditation at 142 East Ontario Street, Chicago, IL 60611, (312) 202-8124, [predoc@osteopathic.org](mailto:predoc@osteopathic.org).

The KPCOM Accreditation Standards and Procedures, including the complaint procedure, can be found at [www.osteopathic.org/accreditation](http://www.osteopathic.org/accreditation).